2011
AUTHOR INDEX

Author	Page #	Issue
Andrew L. Reid, P.E., BCEE	1	March 2011
Jeffrey Rose	1	March 2011
Ryan J. Trahan, P.E.	13	March 2011
John Tetreault	13	March 2011
Alexander Heil, Ph.D.	19	March 2011
Corey Denenberg Dehner, J.D., Ph.D.	25	March 2011
Kevin J. Kelly, P.E.	103 & 107	June 2011
Kenneth E. Isman, P.E., F.S.F.P.E.	107	June 2011
Carla Mary	118	June 2011
Seth W. Garrison	122	June 2011
Marc P. Walch, P.E.	122	June 2011
Rishi Immanni, GISP	122	June 2011
Jacqueline Torbert	122	June 2011
Mamunur Rashid, Ph.D., P.E.	209	September 2011
William O. Maddaus	209	September 2011
Michelle L. Maddaus	209	September 2011
David W. Ostendorf	229	September 2011
Christopher J. Kilbridge	229	September 2011
Katie Resnick, AICP	244	September 2011
Mark Nelson, P.G.	244	September 2011
Randall L. Moore	255	September 2011
Douglas Heath	315	December 2011
Marcel Belaval	315	December 2011
Matthew J. Stosse	340	December 2011
Rose M. Gavrilovic, P.E.	340	December 2011
Paula Feldman, P.E.	346	December 2011
Jennifer Suttles, P.E.	346	December 2011
James R. Carolan	349	December 2011
Seth W. Garrison	349	December 2011

2011
AUTHOR INDEX

Author	Page #	Issue
Andrew L. Reid, P.E., BCEE	1	March 2011
Jeffrey Rose	1	March 2011
Ryan J. Trahan, P.E.	13	March 2011
John Tetreault	13	March 2011
Alexander Heil, Ph.D.	19	March 2011
Corey Denenberg Dehner, J.D., Ph.D.	25	March 2011
Kevin J. Kelly, P.E.	103 & 107	June 2011
Kenneth E. Isman, P.E., F.S.F.P.E.	107	June 2011
Carla Mary	118	June 2011
Seth W. Garrison	122	June 2011
Marc P. Walch, P.E.	122	June 2011
Rishi Immanni, GISP	122	June 2011
Jacqueline Torbert	122	June 2011
Mamunur Rashid, Ph.D., P.E.	209	September 2011
William O. Maddaus	209	September 2011
Michelle L. Maddaus	209	September 2011
David W. Ostendorf	229	September 2011
Christopher J. Kilbridge	229	September 2011
Katie Resnick, AICP	244	September 2011
Mark Nelson, P.G.	244	September 2011
Randall L. Moore	255	September 2011
Douglas Heath	315	December 2011
Marcel Belaval	315	December 2011
Matthew J. Stosse	340	December 2011
Rose M. Gavrilovic, P.E.	340	December 2011
Paula Feldman, P.E.	346	December 2011
Jennifer Suttles, P.E.	346	December 2011
James R. Carolan	349	December 2011
Seth W. Garrison	349	December 2011

Journal of the New England Water Works Association

Contents

Volume 125, No. 1 March 2011

Page

Portrait of President David B. Paris ..... *Frontispiece*

Biological Filtration - How Fast Can You Go?
By Andrew L. Reid, P.E., BCEE and Jeffrey Rose 1

Avon Memorial Water Filtration Plant - A Small System Solution for Manganese Removal
By Ryan J. Trahan, P.E. and John F. Tetreault 13

The Perfect Storm - Managing the Setting of Water Rates in Challenging Times
By Alexander Heil, Ph.D. 19

Private Sector Involvement in Public Water Distribution - Assessing Local Water Systems in Massachusetts
By Corey Denenberg Dehner, J.D., Ph.D. 25

Water System Profile: Town of Avon, Massachusetts 68
In Memoriam: J. Andre Provencial and Rubye C. Grady 70
Obituaries 71

Proceedings
NEWWA 129th Annual Conference, September 19-22, 2010, Samoset Resort, Rockport, ME 72
Photo Collage of the 129th Annual Conference 84
NEWWA and RIWWA Joint Monthly Membership Meeting, November 18, 2010, Swansea, MA 90
NEWWA Monthly Membership Meeting, December 16, 2010, Lantana, Randolph, MA 91
Photo Collage of the NEWWA Monthly Membership Meeting, December 16, 2010 93
Reports from the NEWWA Recognition Council and Water Quality/Treatment Council Committees 96

NEWWA Guidelines for the Preparation of Papers for Publication in the Journal 101

Officers of the New England Water Works Association 2a
Meeting Schedule 4a
On The Cover 5a
Index To Advertisers 18a
Directory of Services 20a

MAILING AND SUBSCRIPTION INFORMATION: (ISSN 0028-4939)(USPS 277-840) NEW ENGLAND WATER WORKS ASSOCIATION JOURNAL is published quarterly March, June, September and December by New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471 (www.newwa.org). Subscription rates: $26/year in the U.S. and U.S. possessions, $48/year elsewhere (including Canada). Must be paid in U.S. funds on a U.S. bank. Periodicals postage paid at Worcester, MA and other offices. Printed in USA. Copyright 2004 New England Water Works Association. All rights, including translation into other languages, reserved by the publisher in all countries participating in the International Copyright Convention and the Pan American Copyright Convention. No part of this journal may be reproduced in any form, by microfilm, xerography, or otherwise, or incorporated in any information retrieval systems, without the written permission of the copyright owner. Postmaster: Send address changes to New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471.

Journal of the New England Water Works Association

Contents

Volume 125, No. 2 June 2011

Page

Fire Sprinklers Can Reduce Water Department Costs
By Kevin J. Kelly, P.E. 103

Water Purveyor's Guide to Fire Sprinklers in Single Family Dwellings
By Kevin J. Kelly, P.E. and Kenneth E. Isman, P.E., F.S.F.P.E. 107

Managing Emergency Response Efforts During the 2008 Ice Storm - Greenville, NH
By Carla Mary 118

Do We Need to Measure Everything: How the Application of Strategic Planning Techniques Increases the Value of Performance Measurement
By Seth Garrison, Marc Walch, P.E., Rishi Immanni, GISP, and Jacqueline Torbert 122

Water System Profile: City of New Britain, Connecticut 132
Obituaries 139

Proceedings
Report from the NEWWA Environmental Stewardship Council Committee on Water Resources; Report from the Operations Council Committees on Distribution/Storage, Groundwater, Safety, and Small Systems; Report from the Professional Development Council Committees on Board of Certification of Backflow Prevention & Cross Connection Control, Education, and Operator Certification 140
Joint NEWWA and NHWWA Monthly Membership Meeting, January 20, 2011 158
Joint Meeting with Maine Water Utilities Association, February 8-9, 2011 159
2011 Spring Joint Conference & Exhibition, March 30-31, 2011 160

Reports from the Water Research Foundation 178

NEWWA Guidelines for the Preparation of Papers for Publication in the Journal 204

Officers of the New England Water Works Association 2a
Meeting Schedule 4a
On The Cover 5a
Index To Advertisers 18a
Directory of Services 20a

MAILING AND SUBSCRIPTION INFORMATION: (ISSN 0028-4939)(USPS 277-840) NEW ENGLAND WATER WORKS ASSOCIATION JOURNAL is published quarterly March, June, September and December by New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471 (www.newwa.org). Subscription rates: $26/year in the U.S. and U.S. possessions, $48/year elsewhere (including Canada). Must be paid in U.S. funds on a U.S. bank. Periodicals postage paid at Worcester, MA and other offices. Printed in USA. Copyright 2004 New England Water Works Association. All rights, including translation into other languages, reserved by the publisher in all countries participating in the International Copyright Convention and the Pan American Copyright Convention. No part of this journal may be reproduced in any form, by microfilm, xerography, or otherwise, or incorporated in any information retrieval systems, without the written permission of the copyright owner. Postmaster: Send address changes to New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471.

Journal of the New England Water Works Association

Contents

Volume 125, No. 3 September 2011

Page

Peer-Reviewed Paper:

Water Conservation Planning and Implementation in New England: History and Current Practice
By Md. Mamunur Rashid, Ph.D., P.E., William O. Maddaus, and Michelle L. Maddaus 209

Impact Case Study Year II: Aquitard Hydraulics and Aquifer Transport in the White Lodge Wellfield of the Dedham-Westwood Water District
By David W. Ostendorf and Christopher J. Kilbridge 229

Reflections from the 2009 NEWWA/EPA Water Resources Symposium: Water Resiliency - Adapting Water Supply to Changing Climate, Land Use, and Regulation
By Katie Resnick, AICP and Mark Nelson, P.G. 244

A Sustainable Approach to Managing Potable Water Quality
By Randall L. Moore 255

Water System Profile: Town of Weymouth, Massachusetts 261

In Memoriam: Edward Elmer Blake 264

Proceedings
Technical Session Speaker Abstracts from the 129th Annual Conference, September 19-22, 2010, Samoset Resort, Rockport, Maine 265

Reports from the Water Research Foundation 275

NEWWA Guidelines for the Preparation of Papers for Publication in the Journal 313

Officers of the New England Water Works Association 2a
Meeting Schedule 4a
On The Cover 5a
Index To Advertisers 18a
Directory of Services 20a

MAILING AND SUBSCRIPTION INFORMATION: (ISSN 0028-4939)(USPS 277-840) NEW ENGLAND WATER WORKS ASSOCIATION JOURNAL is published quarterly March, June, September and December by New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471 (www.newwa.org). Subscription rates: $26/year in the U.S. and U.S. possessions, $48/year elsewhere (including Canada). Must be paid in U.S. funds on a U.S. bank. Periodicals postage paid at Worcester, MA and other offices. Printed in USA. Copyright 2004 New England Water Works Association. All rights, including translation into other languages, reserved by the publisher in all countries participating in the International Copyright Convention and the Pan American Copyright Convention. No part of this journal may be reproduced in any form, by microfilm, xerography, or otherwise, or incorporated in any information retrieval systems, without the written permission of the copyright owner. Postmaster: Send address changes to New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471.

Journal of the New England Water Works Association

Contents

Volume 125, No. 4 December 2011

Page

Baseline Assessment of Stream Water Quality in the I-93 Tri-Town Project Area From December 1, 2009 to April 7, 2010
By Douglas Heath and Marcel Belaval 315

Legend Hill Condominium & Madison School Uranium Treatment Removal System
By Matthew J. Stosse and Rose M. Gavrilovic, P.E. 340

Sustainable Water Resources Planning - Why Now is the Time
By Paula Feldman, P.E. and Jennifer Suttles, P.E. 346

The Art of Advanced Capital Planning to Control Risk
By James R. Carolan and Seth W. Garrison 349

Water System Profile: Town of Hanover, New Hampshire 357

Obituaries 362

Proceedings
130th Annual Conference, September 25-28, 2011:
NEWWA President's Address by David B. Paris; Reports of the Executive Director, Treasurer, *Journal* Editor, and Tellers of the 2011 Election 363

NEWWA 2011-2012 Organization Chart 407

NEWWA Guidelines for the Preparation of Papers for Publication in the Journal 408

Officers of the New England Water Works Association 2a
Meeting Schedule 4a
On The Cover 5a
Index To Advertisers 18a
Directory of Services 20a

MAILING AND SUBSCRIPTION INFORMATION: (ISSN 0028-4939)(USPS 277-840) NEW ENGLAND WATER WORKS ASSOCIATION JOURNAL is published quarterly March, June, September and December by New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471 (www.newwa.org). Subscription rates: $26/year in the U.S. and U.S. possessions, $48/year elsewhere (including Canada). Must be paid in U.S. funds on a U.S. bank. Periodicals postage paid at Worcester, MA and other offices. Printed in USA. Copyright 2004 New England Water Works Association. All rights, including translation into other languages, reserved by the publisher in all countries participating in the International Copyright Convention and the Pan American Copyright Convention. No part of this journal may be reproduced in any form, by microfilm, xerography, or otherwise, or incorporated in any information retrieval systems, without the written permission of the copyright owner. Postmaster: Send address changes to New England Water Works Association, 125 Hopping Brook Road, Holliston, MA 01746-1471.